



March 20, 2020

As we all work to limit the spread and impact of COVID-19 to our communities, we at ProVision Partners want to let you know that we have plans and procedures in place that allow us to continue to provide essential services. We have taken extra precautions to keep our employees and customers as safe as possible. We are limiting on premises staff and would ask customer to limit coming into locations when possible. Please call, mail or use online payment options and account information access.

We are ramping up retail store sanitation, reducing staff and hours to do our best to maintain service while providing a safe workspace and customer service. We are open but may limit hours if warranted. We offer pay at the pump at all our Cenex locations so you can get fuel when we are closed and limit your exposure. We also offer call ahead service for instore food pickup. We are working hard to keep our store shelves stocked during high demands but apologize if we are temporally out of something.

For farm, business and homes, we are limiting our sales staff to only necessary pre-scheduled visits. Our sales staff is available via phone for teleconference. Essential feed, fuel, LP gas and agronomy deliveries are being made and are business as usual. Please give ample notice so we can be as efficient as possible.

We are all in this together and we are here to help the best we can. Rest assure that we will be able to continue to provide essential services.

Yours Truly,

ProVision Partners Cooperative's
Staff, Management, & Board of Directors